

Kwartaalrapportage Q3 2023 VVTH+ Cumulatief

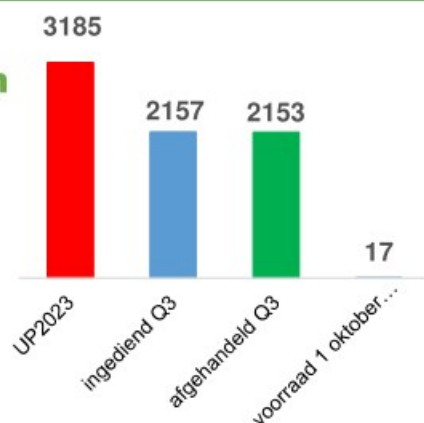


Klantcontacten



7.2

klanttevredenheid



KPI in werkdagen



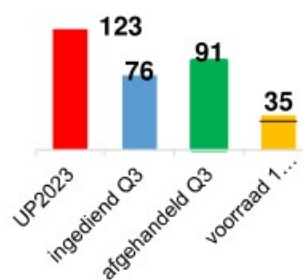
Jaar	cat 1, KPI %	cat 2, KPI %	cat 3, KPI %
2022	81	76	76
Q1	85	87	78
Q2	81	70	79



informele aanvragen



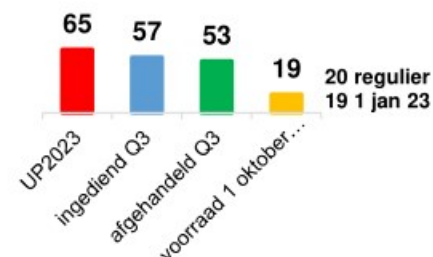
KPI 28 dagen



principeverzoek



KPI %
2020: 8
2021: 2
2022: 2

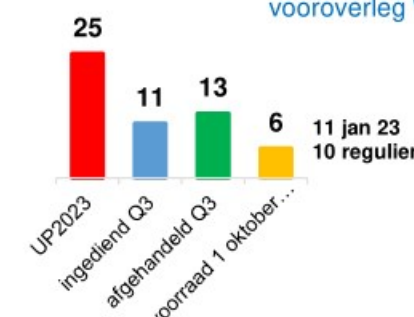


concept aanvraag

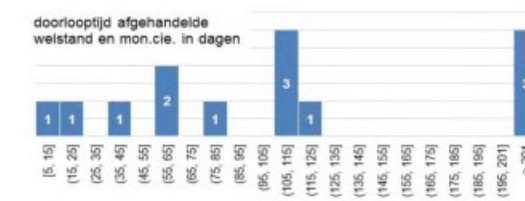
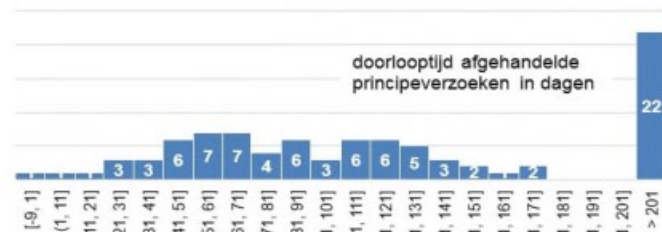


KPI %
2020: 48
2021: 20
2022: 55

vooroverleg Welstand, Mon. Cie.



KPI %
2020: 25
2021: 17
2022: 33



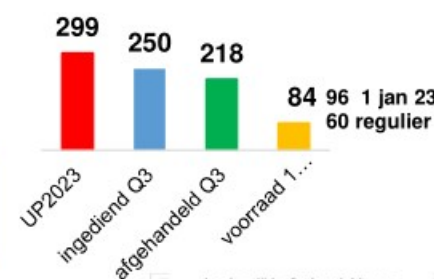
Vergunningen



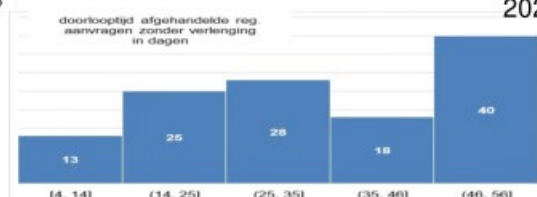
KPI 56 dagen



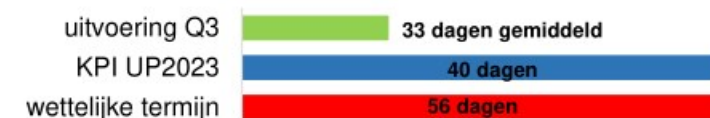
WABO



KPI %
2020: 99,5
2021: 98,9
2022: 97,6



KPI behandeltermijn regulier, ontvankelijk, zonder verlengen

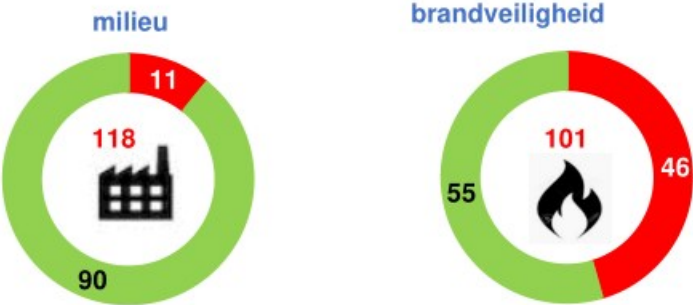


KPI %
2020: 100
2021: 100
2022: 100

Toezicht WABO

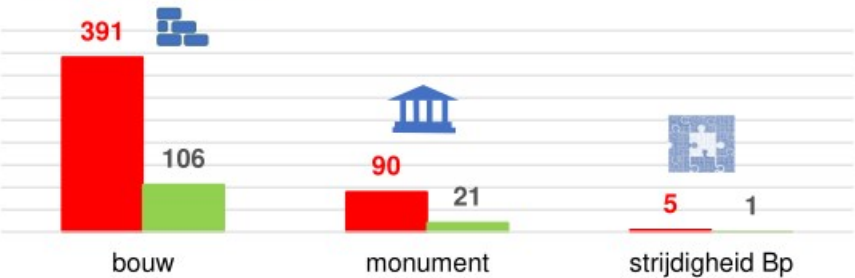


periodieke controles

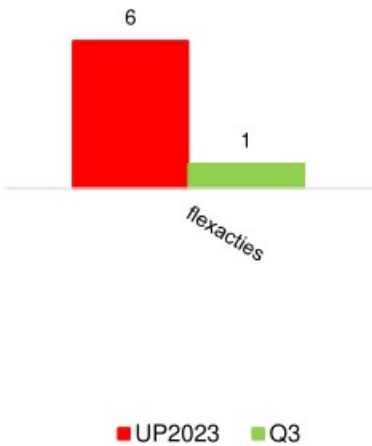


UP2023
Q3

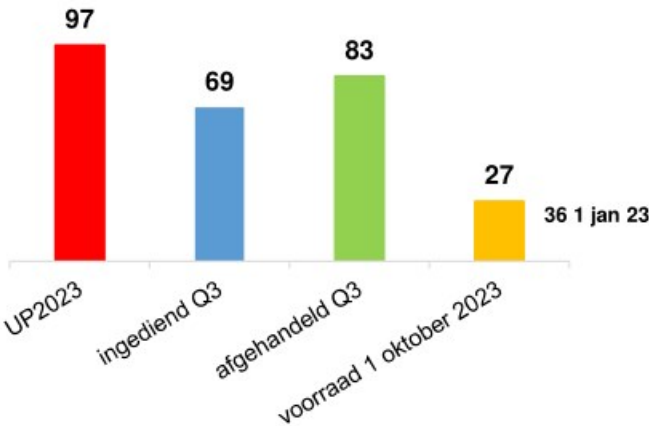
Oplevercontroles



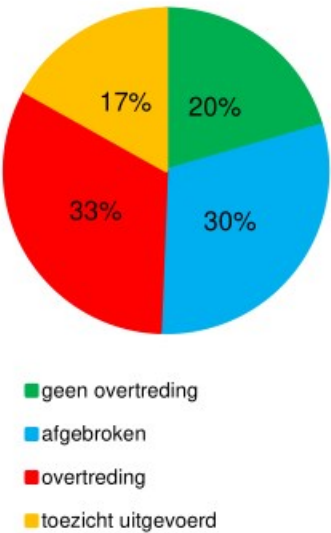
inventariserende controles



klachtmeldingen Wabo



resultaat klachtmeldingen

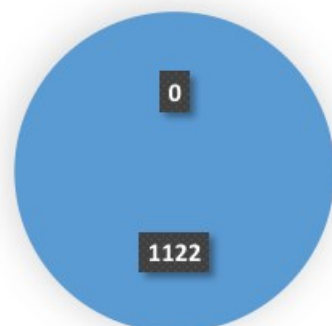




Toezicht

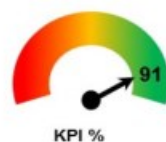
meldingen openbare ruimte BOA (fixi)

KPI 7 dagen

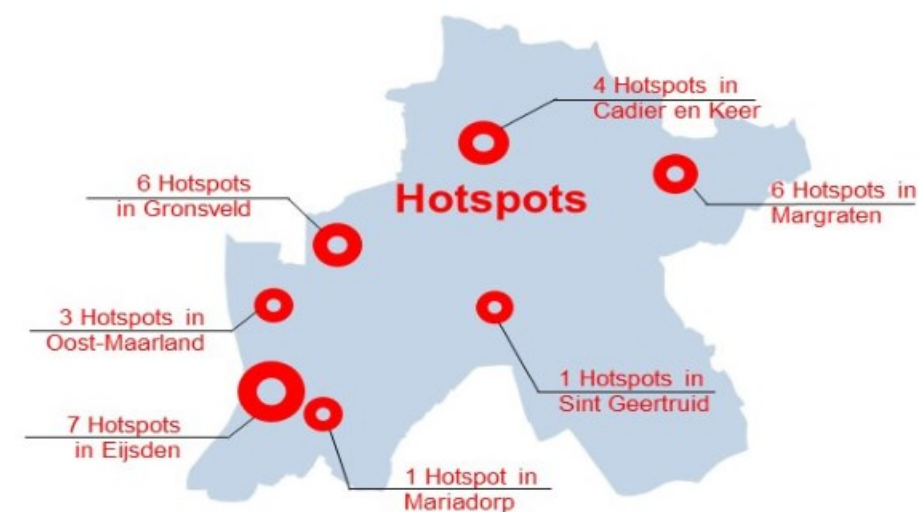


■ afgehandeld ■ in behandeling

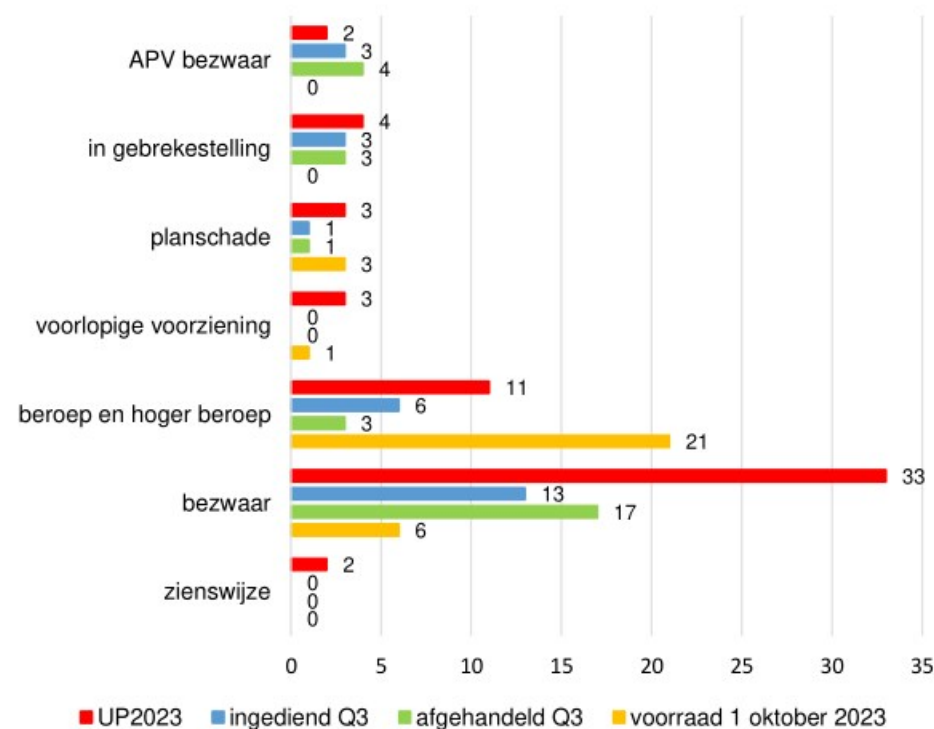
UP2023
afgehandeld 1400
in behandeling 25



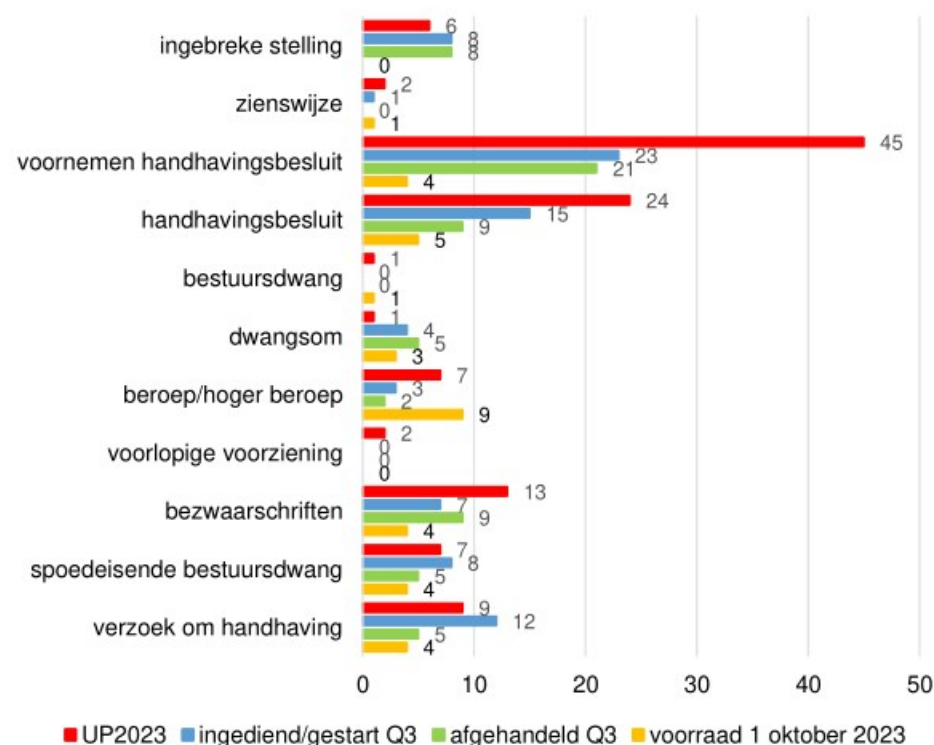
2021: 93
2022: 89



juridische procedures vergunningen



bestuursrechtelijke handhaving



strafrechtelijke handhaving BOA's

waarschuwingen



UP2023 290

combi pv



UP2023 1100

uitgebreid PV



UP2023 2

boeterapport

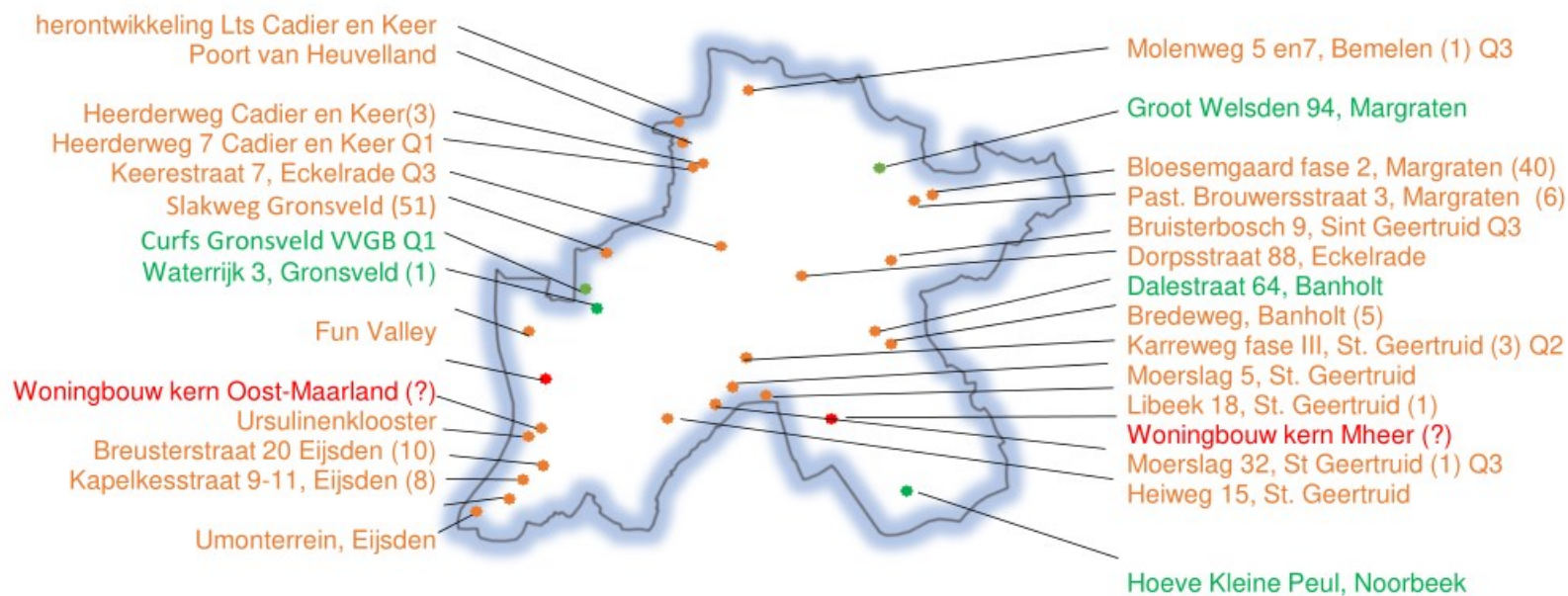
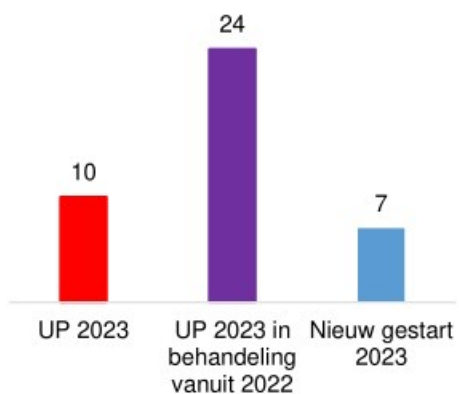


UP2023 20

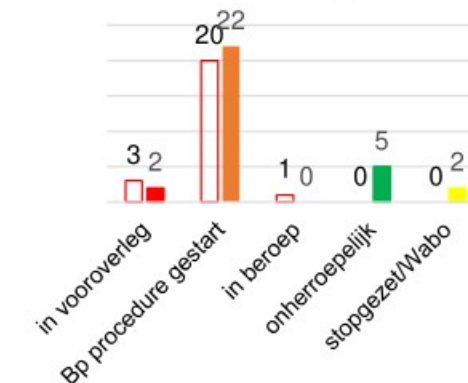
Bestemmingsplannen



Bestemmingsplannen

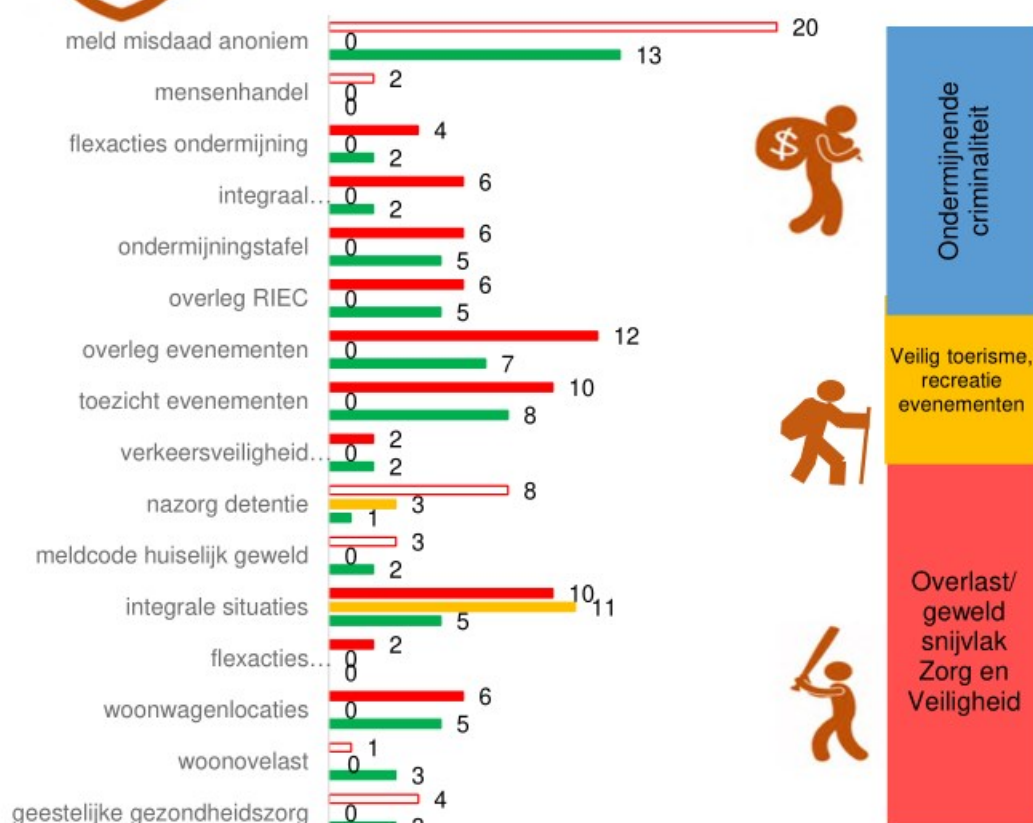


fase behandeling bestemmingsplan

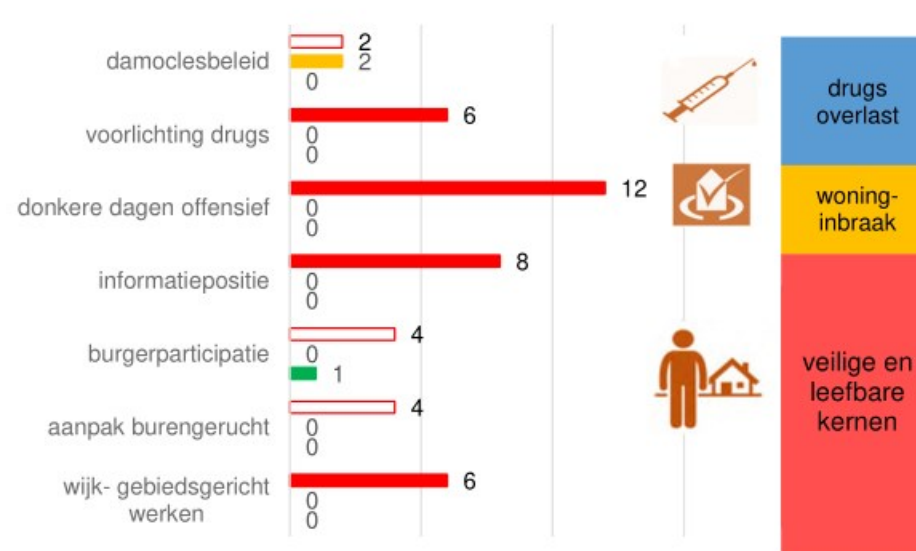


openbare orde en veiligheid

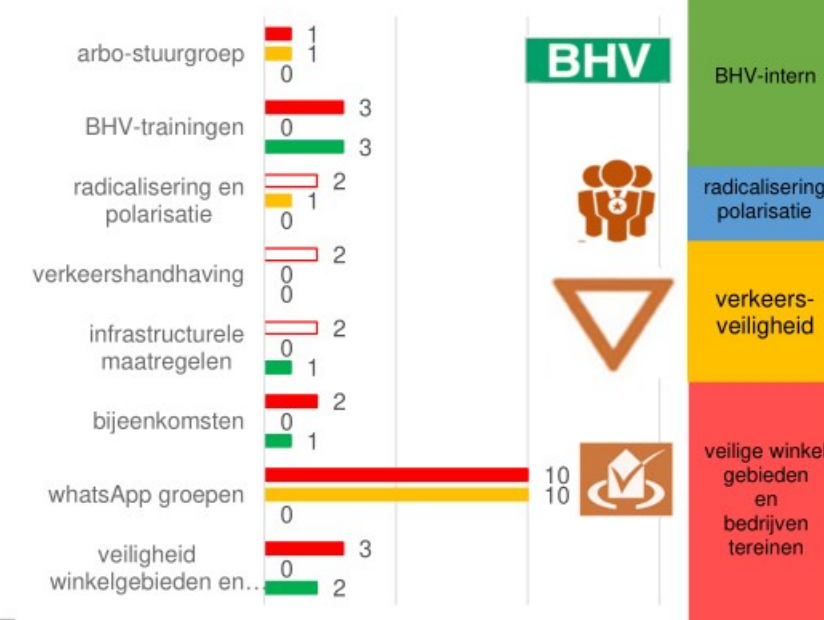
Cases BOVENLOKALE, GEZAMENLIJKE PRIORITEITEN



Cases STRATEGISCHE THEMA'S

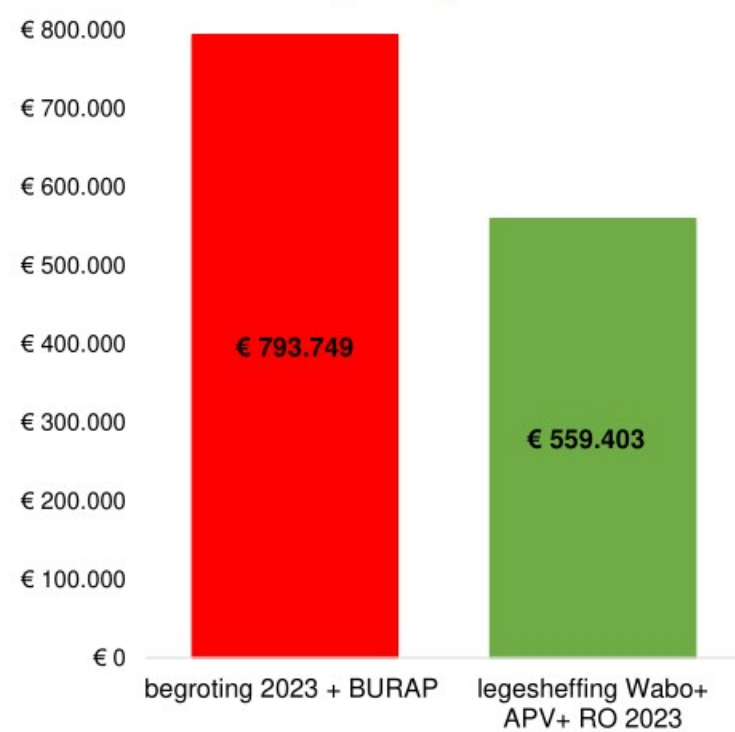


cases OVERIGE VEILIGHEIDS THEMA'S





Legesheffing VVTH+ ten opzichte van begroting 2023



overige projecten/zaken 2023

